

Bottmingen, Switzerland, April 25, 2023

Quality policy

At Infors, quality is one of our corporate values along with performance, inclusiveness and growth and, as such, is at the heart of our identity. Strength lies in quality. Here's what that means for Infors:

- We understand our customers' needs and expectations and know how to translate these into requirements for our products and services.
- We carry out the processes needed to ensure that our products and services meet those requirements and thus our customers' needs over the long term.
- We encourage and value a mutual exchange of knowledge and experience so that we can work together to continuously improve our products, services and processes.

Infors has had EN ISO 9001 quality management certification since 1996 and undergoes regular audits. Infors complies with relevant standards, equipment guidelines and conformity requirements.

Sustainability/environmental policy

Sustainable practices go hand in hand with our corporate values: quality, performance, inclusiveness and growth. This is what sustainability means at Infors:

- We embrace our responsibility as an employer and make sure our employees have a healthy work environment. We promote flexibility, work-life balance and personal development.
- We pursue practices that protect the environment and incorporate environmental protection requirements throughout the entire product life cycle. We carefully manage our resources and waste. We regularly review our practices and strive for improvement.
- We pursue economic growth that focuses on the long term and evens out short-term variability.

Infors has had EN ISO 14001 environmental management certification since 2015 and undergoes regular audits. Infors complies with environmental guidelines.

Approved by the Board of Directors